



PATIENTS INDUSTRY PROFESSIONAL (PIPs) FORUM POSTAL QUESTIONNAIRE

The following questionnaire is completely confidential. Please answer all the questions that apply to you and return the questionnaire to the following address;

PIPs Forum survey
c/o Vital Statistics Limited
FREEPOST RM76
72 Merchant Court
London
E1W 3BR

Thank you very much for your co-operation.

1. How do you currently receive your stoma/urology products?

- a) From my pharmacist
- b) From a delivery service:
- c) From somewhere else (please specify):

2. Which services do you currently receive?

- a) Cutting
- b) Specialist nursing assistance at home
- c) Home delivery
- d) Helpline assistance
- e) Other (please specify):

3. Please rate each of these services on a scale of 1 to 5, where 1 means the service is not important to your quality of life, and 5 means the service is extremely important.

If you do not use the service, please tick 'I don't use this service'.

	Not important - - - - Extremely important					I don't use this service
	1	2	3	4	5	
Cutting						
Specialist nursing assistance						
Home delivery						
Helpline assistance						
Other (please specify)						
Other (please specify)						

4. Please could you place the services you receive in order of importance, where 1 is the most important service to you, 2 is the second most important, and so on.

If you do not use the service, please tick 'I don't use this service'.

	Rank (1=most important)	I don't use this service
Cutting		
Specialist nursing assistance		
Home delivery		
Helpline assistance		
Other (please specify)		
Other (please specify)		

5. If services such as cutting, nursing assistance, home delivery and helpline assistance were no longer available, how seriously would this affect you?

For each service, please tick the box that best describes what the effect on you would be if the service was no longer available.

If you do not use the service, please tick 'I don't use this service'.

	Removing this service would...				I don't use this service
	not affect me	be inconvenient	make life much more difficult for me	very seriously reduce my quality of life	
Cutting					
Specialist nursing assistance					
Home delivery					
Helpline assistance					
Other (please specify)					
Other (please specify)					

6. If services such as cutting, nursing assistance, home delivery and helpline assistance were no longer available to you free of charge, what would you do?

- (a) I would pay for additional services myself
- (b) I would try to manage without them
- (c) I would go to my GP or a hospital when I needed help

7. Finally, please could you say whether you agree or disagree with each of the following statements? Please tick the most suitable box in each case.

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree	Not applicable
I could manage perfectly well without specialist nursing assistance						
Ending the cutting service would make it much more difficult for me to manage my condition						
Without services like specialist nursing care it would be very difficult for me to leave my home						
If additional services such as specialist nursing, home delivery or cutting and fitting were no longer available it would be very difficult for me to work						